

# International Post Charges Easy Guide As at 3 July 2023

A summary of charges for frequently used services



## International Post – Services

Some countries are not currently accepting deliveries due to COVID-19 restrictions. For the most up to date estimated delivery timeframes, please check [auspost.com.au/service-updates](https://auspost.com.au/service-updates).

	Economy	Standard	Express	Courier
Weight	Air - up to 2kg Sea - 2kg to 20kg	Up to 20kg	Up to 20kg	Up to 20kg
Compensation	Up to \$100 included*** (only for International Post Registered and Economy products with Signature on Delivery purchased).	Up to \$100 included***	Up to \$100 included***	Up to \$100 included***
Tracking†	No	Yes	Yes	Yes
Email tracking notification	N/A	Yes	Yes	Yes
SMS tracking notification	N/A	Yes	Yes	Yes
Signature on Delivery **	Optional	Optional	Included	N/A
Extra Cover ^	Optional	Optional	Optional	Optional

† Track events will vary depending on the service used and how your item is lodged and delivered. For details visit [auspost.com.au/parcels-mail/our-tracking-service](https://auspost.com.au/parcels-mail/our-tracking-service)

\*\* Additional charges apply. Signature on Delivery is only available certain countries. For further details, see our [International Post Guide](#).

\*\*\* You may also have additional rights to a remedy under the Australian Consumer Law. If you wish to send valuable items, we recommend you add Extra Cover prior to sending your item.

^ Additional charges apply. International Extra Cover is available for selected postal items but not available for every country or for items prohibited by your destination country. This cover is recommended for valuable items. Extra cover costs \$4.00 for each \$100, or part thereof, for items valued between \$100 and \$5,000 except for Economy Air Letters and Economy Air Parcels which can have a maximum cover of up to \$500. Extra Cover is not available for International Post Registered. For further details, see our [International Post Guide](#). Terms and conditions apply, see [auspost.com.au/terms-conditions](https://auspost.com.au/terms-conditions) or ask in-store.

### A complete range of customs forms:

All international parcels and Express letters must be sent with a completed customs form. You can complete a customs form online at [auspost.com.au/declareonline](https://auspost.com.au/declareonline).

#### Generic CN23

Used with Economy, Standard and Express merchandise and Express documents. Now can be completed online at [auspost.com.au/prepare-customs-declaration](https://auspost.com.au/prepare-customs-declaration).

#### Economy Air CN22

Used with:

- Economy Air parcels up to and including 2kg
- Value under \$500
- When no extra features are added

#### Airway Bill and Customs Declaration

Used with Courier documents and merchandise.

## Handy hints on sending overseas

When sending items overseas, please use the following checklist to help ensure fast and safe delivery of your item.

### Is your item safe to mail?

Some items are considered dangerous, and are prohibited or restricted, such as aerosols, flammables etc. Please ensure that your items are safe to send.

### Can you send your item to your selected destination?

Country specific regulations define what you can send and how you can send it. Please ensure that you check if the contents of your item are acceptable in your destination country.

### Is your item packed securely?

Use our Packaging Guidelines available in-store to help ensure that fragile or dangerous items travel safely.

### Is your item addressed correctly?

Correct addressing and the inclusion of a postcode will help ensure your item reaches its destination on time. Always include a return address on your item.

### Does your item contain valuables?

This service is suitable for sending items up to \$100 in value. If your item is valued over \$100, you should purchase Extra Cover^ – it provides loss or damage cover from \$100 up to \$5000. This service is not suitable for items over \$100 such as jewelry, electronics or passports unless Extra Cover^ is purchased.

If your parcel is lost or damaged, and you haven't purchased Extra Cover^, compensation of up to \$100 and a postage refund may be payable. Subject to the Australian Consumer Law, Australia Post does not accept liability for any consequential or indirect loss or damage arising due to any failure related to our service. Neither the cover included with our service nor the purchase of Extra Cover^ limits any rights you may have under the Australian Consumer Law.

Different countries have different rules about valuable items in the mail. Check to make sure your valuables are sent correctly to ensure safe delivery. We strongly recommend taking out Extra Cover^ on your valuable items. Some countries will only accept valuable items if they are insured.

## Country restrictions

For specific country restrictions, refer to the [International Post Guide](#) or online at [auspost.com.au/ipg](https://auspost.com.au/ipg).

## International Post and the GST

- Unless indicated otherwise, international post charges are GST-free.
- A range of specially designed GST-free stamps is available for international mail.
- If you use a postage meter to apply postage to international mail, you are required to apply postage at 10 percent above the published rate to offset input credits you may claim.
- If you wish to use domestic stamps on international mail, then you are required to affix postage at 10 percent above the published rate, for GST purposes.

If you require further information, please ask at your local Post Office or go online [auspost.com.au/sending/send-overseas](https://auspost.com.au/sending/send-overseas).

# International delivery

## Letters and documents



Letters overseas must only contain printed material with no commercial value.

### Small letters

Small letters include enveloped mail, lettersheets and unenclosed postcards.

A small letter is:

- no larger than 130mm x 240mm
- no thicker than 5mm
- no heavier than 250g

### Large letters

A large letter is:

- no larger than 260mm x 360mm
- no thicker than 20mm
- no heavier than 500g
- rectangular in shape
- not a small letter

### Greeting cards

A greeting card is:

- no larger than 260mm x 360mm
- no thicker than 5mm
- no heavier than 50g
- contents that are card(s) only / postcard(s)
- be endorsed with Card Only
- be sealed with an envelope (greeting card only)

### Own packaging

#### Economy Air Letters

Weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4* UK & Europe \$	Zone 5 Rest of World \$
Small letters	2.70	3.10	3.70	3.90	4.30
Large letters	9.30	10.60	12.90	13.60	15.00
Greeting cards	3.00	3.00	3.00	3.00	3.00

\* Some countries or destinations outside of Europe fall into Zone 4 for rates determination, such as Russia and South Africa. Refer to the international zone guide for more information [auspost.com.au/sending/send-overseas/international-zones](https://auspost.com.au/sending/send-overseas/international-zones)

### Prepaid options

#### Express – Prepaid envelopes

Size (mm)	Maximum weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4* UK & Europe \$	Zone 5 Rest of World \$
Medium (C4) 229 x 324	250g	28.05	31.20	33.30	37.70	42.50
Large (B4+) 390 x 290	500g	30.35	33.75	36.00	40.75	45.95

For complete country zoning information ask at your local Post Office or visit [auspost.com.au/sending/send-overseas/international-zones](https://auspost.com.au/sending/send-overseas/international-zones).

Up to 5% discount for 5 or more International Express envelopes to the same zone.

#### Economy – Aerogrammes – All Zones

Single aerogramme	\$3.00
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#### Economy – Prepaid Air Mail envelopes – All Zones

Size (mm)	Maximum		Charge per article \$	Charge per pack of 10 \$		Total minimum charge when purchasing 5 packs of 10 \$
	weight	thickness		single pack	5+ packs <sup>^</sup>	
DL (110 x 220)	50g	5mm	4.05	38.40	36.46	182.30
C4 (324 x 229)	250g	20mm	11.15	105.95	100.35	501.75

#### Registered – Prepaid envelopes – All Zones

Size (mm)	Maximum weight	Charge per item \$	Charge per pack of 10 \$		Total minimum charge when purchasing 5 packs of 10 \$
			single pack	5+ packs <sup>^</sup>	
130 x 240 – to enclose a DL envelope	500g	19.50	185.25	175.50	877.50
250 x 353 – B4	500g	30.30	287.85	272.70	1,363.50

### Add-on features

<b>Extra Cover</b> for loss or damage.	<b>\$4.00</b> for each \$100, or part thereof, of extra cover for items valued between \$100 and \$5,000 except for Economy Air Letters and Economy Air Parcels which can have a maximum cover of up to \$500.
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The availability of Extra Cover and the maximum obtainable cover varies between countries. Extra Cover is not available for every country or for items prohibited by your destination country. Extra Cover is not available for International Post Registered. For further details, see our International Post Guide at [auspost.com.au/ipg](https://auspost.com.au/ipg).

\* Some countries or destinations outside of Europe fall into Zone 4 for rates determination, such as Russia and South Africa. Refer to the international zone guide for more information [auspost.com.au/sending/send-overseas/international-zones](https://auspost.com.au/sending/send-overseas/international-zones)

<sup>^</sup> In order to receive this per pack price, you must purchase at least 5 packs of 10. The total price you pay will vary depending on how many packs of 10 you purchase above the minimum 5 packs.

# International delivery

## Parcels



### International parcel dimensions

Maximum weight	20kg
Maximum length	105cm
Maximum dimensions	140cm girth

### Standard Parcel Prices by weight

Use your own packaging or select from our range of packaging products below.

Weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4† UK & Europe \$	Zone 5 Rest of World \$
250g	15.35	18.75	21.00	25.75	30.95
500g	18.50	24.45	27.25	32.25	39.35
1kg	24.85	35.90	39.75	45.25	56.15
1.5kg	31.20	47.35	52.30	58.25	72.95
2kg	37.55	58.80	64.85	71.25	89.75
<b>Every Additional 0.5kg (20kg Max) *</b>	<b>37.55</b> <b>+4.35/0.5kg</b>	<b>58.80</b> <b>+6.20/0.5kg</b>	<b>64.85</b> <b>+7.30/0.5kg</b>	<b>71.25</b> <b>+8.10/0.5kg</b>	<b>89.75</b> <b>+10.85/0.5kg</b>
<b>Economy Air Parcel Service (2kg limit)</b>	<b>\$2.50 cheaper</b> at each Standard Parcel price point up to 2kg				
<b>Express Parcel Service</b>	<b>Add \$15</b> at each Standard Parcel price point				
<b>Courier Parcel Service</b>	<b>Add \$80</b> at each Standard Parcel price point				

\* Rounded up nearest 0.5 kg in weight

### Economy Air Parcels – Lightweight untracked

Weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4† UK & Europe \$	Zone 5 Rest of World \$
50g	9.75	11.15	13.55	14.30	15.75

† Some countries or destinations outside of Europe fall into Zone 4 for rates determination, such as Russia and South Africa. Refer to the international zone guide for more information [auspost.com.au/sending/send-overseas/international-zones](https://auspost.com.au/sending/send-overseas/international-zones)

### Prepaid options

#### Standard

Size (mm)	Maximum weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4† UK & Europe \$	Zone 5 Rest of World \$
Small satchel (250 x 353)	500g	18.50	24.45	27.25	32.25	39.35
Medium satchel (265 x 379)	1kg	24.85	35.90	39.75	45.25	56.15
Large satchel (250 x 405)	2kg	37.55	58.80	64.85	71.25	89.75
Box (310 x 225 x 102)	5kg	63.65	95.90	108.65	119.85	154.85

#### Express

Size (mm)	Maximum weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4† UK & Europe \$	Zone 5 Rest of World \$
Small satchel (250 x 353)	500g	33.50	39.45	42.25	47.25	54.35
Medium satchel (265 x 379)	1kg	39.85	50.90	54.75	60.25	71.15
Large satchel (250 x 405)	2kg	52.55	73.80	79.85	86.25	104.75
Box (310 x 225 x 102)	5kg	78.65	110.90	123.65	134.85	169.85

Up to 5% discount for 5 or more International Express satchels of the same size to the same zone.

#### Courier

Size (mm)	Maximum weight	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4† UK & Europe \$	Zone 5 Rest of World \$
Small satchel (250 x 353)	500g	98.50	104.45	107.25	112.25	119.35
Medium satchel (265 x 379)	1kg	104.85	115.90	119.75	125.25	136.15

For complete country zoning information ask at your local Post Office or visit [auspost.com.au/sending/send-overseas/international-zones](https://auspost.com.au/sending/send-overseas/international-zones).

### Add-on features

<b>Signature on Delivery (SOD)*</b> Available with Economy and Standard parcel services only, (included with Express).	<b>\$5.50</b>
<b>Extra Cover</b> for loss or damage.**	<b>\$4.00</b> for each \$100, or part thereof, of extra cover for items valued between \$100 and \$5,000

\* The signature on delivery fee does not apply to International Express. Signature on Delivery is only available to certain countries. For further details, see our International Post Guide at [auspost.com.au/international](https://auspost.com.au/international).

\*\* The availability of Extra Cover and the maximum obtainable cover varies between countries. Extra Cover is not available for every country or for items prohibited by your destination country. For further details, see our International Post Guide at [auspost.com.au/international](https://auspost.com.au/international).

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# International delivery

## Parcels



### Own packaging

Use your own packaging or select from our range of packaging products available in store.

#### Economy Air (up to 2kg)

Weight <sup>^</sup>	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4 UK & Europe \$	Zone 5 Rest of World \$
Up to 50g	9.75	11.15	13.55	14.30	15.75
Over 50g up to 250g	12.85	16.25	18.50	23.25	28.45
Over 250g up to 500g	16.00	21.95	24.75	29.75	36.85
Over 500g up to 1kg	22.35	33.40	37.25	42.75	53.65
Over 1kg up to 1.5kg	28.70	44.85	49.80	55.75	70.45
Over 1.5kg up to 2kg	35.05	56.30	62.35	68.75	87.25

#### Economy Sea (Over 2kg)

Weight <sup>^</sup>	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4 UK & Europe \$	Zone 5 Rest of World \$
Over 2kg up to 3kg	Not available for Zone 1 & 2		56.45	62.20	78.00
Over 3kg up to 5kg			76.45	84.20	102.00
Over 5kg up to 10kg			126.45	139.20	162.00
Over 10kg up to 15kg			176.45	194.20	222.00
Over 15kg up to 20kg			226.45	249.20	282.00

#### Standard

Weight <sup>^</sup>	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4 UK & Europe \$	Zone 5 Rest of World \$
Up to 250g	15.35	18.75	21.00	25.75	30.95
Over 250g up to 500g	18.50	24.45	27.25	32.25	39.35
Over 500g up to 1kg	24.85	35.90	39.75	45.25	56.15
Over 1kg up to 1.5kg	31.20	47.35	52.30	58.25	72.95
Over 1.5kg up to 2kg	37.55	58.80	64.85	71.25	89.75
Over 2.5 kg up to 3kg	46.25	71.15	79.45	87.45	111.45
Over 3kg up to 5kg	63.65	95.90	108.65	119.85	154.85
Over 5kg up to 10kg	107.15	157.90	181.65	200.70	263.35
Over 10kg up to 15kg	150.65	219.90	254.65	281.55	371.85
Over 15kg up to 20kg	194.15	281.85	327.65	362.40	480.35

<sup>^</sup> Additional weight break prices are available, for more information ask at your local Post Office or visit [auspost.com.au/sending/send-overseas](https://auspost.com.au/sending/send-overseas).

\* Zone descriptions are a guide only. For complete country zoning information ask at your local Post Office or visit [auspost.com.au/sending/send-overseas/international-zones](https://auspost.com.au/sending/send-overseas/international-zones).

#### Express

Weight <sup>^</sup>	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4 UK & Europe \$	Zone 5 Rest of World \$
Up to 250g	30.35	33.75	36.00	40.75	45.95
Over 250g up to 500g	33.50	39.45	42.25	47.25	54.35
Over 500g up to 1kg	39.85	50.90	54.75	60.25	71.15
Over 1kg up to 1.5kg	46.20	62.35	67.30	73.25	87.95
Over 1.5kg up to 2kg	52.55	73.80	79.85	86.25	104.75
Over 2.5 kg up to 3kg	61.25	86.15	94.45	102.45	126.45
Over 3kg up to 5kg	78.65	110.90	123.65	134.85	169.85
Over 5kg up to 10kg	122.15	172.90	196.65	215.70	278.35
Over 10kg up to 15kg	165.65	234.90	269.65	296.55	386.85
Over 15kg up to 20kg	209.15	296.85	342.65	377.40	495.35

#### Courier

Weight <sup>^</sup>	Zone 1 New Zealand \$	Zone 2 Asia Pacific \$	Zone 3 US & Canada \$	Zone 4 UK & Europe \$	Zone 5 Rest of World \$
Up to 250g	95.35	98.75	101.00	105.75	110.95
Over 250g up to 500g	98.50	104.45	107.25	112.25	119.35
Over 500g up to 1kg	104.85	115.90	119.75	125.25	136.15
Over 1kg up to 1.5kg	111.20	127.35	132.30	138.25	152.95
Over 1.5kg up to 2kg	117.55	138.80	144.85	151.25	169.75
Over 2.5 kg up to 3kg	126.25	151.15	159.45	167.45	191.45
Over 3kg up to 5kg	143.65	175.90	188.65	199.85	234.85
Over 5kg up to 10kg	187.15	237.90	261.65	280.70	343.35
Over 10kg up to 15kg	230.65	299.90	334.65	361.55	451.85
Over 15kg up to 20kg	274.15	361.85	407.65	442.40	560.35

<sup>^</sup> Additional weight break prices are available, for more information ask at your local Post Office or visit [auspost.com.au/international](https://auspost.com.au/international).

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# International delivery

## Charging zones



Charging zones for Parcels and letters as follows:

**Zone 1:** NZ, **Zone 2:** Asia Pacific, **Zone 3:** US & Canada, **Zone 4:** UK & Europe & **Zone 5:** Rest of World.

### Zone 1 – New Zealand

New Zealand

### Zone 2 – Asia Pacific

American Samoa	India	Nauru	Papua New Guinea	Thailand
Bangladesh	Indonesia	New Caledonia	Philippines	Timor-Leste
Cambodia	Japan	Niue	Pitcairn	Tokelau
China	Kiribati	Nepal	Samoa	Tonga
Cook Islands	Laos	North Korea	Singapore	Tuvalu
Fiji	Macao	Northern Mariana Islands	Solomon Islands	Vanuatu
French Polynesia	Maldives	Pakistan	South Korea	Vietnam
Guam	Marshall Islands	Palau	Sri Lanka	Wallis and Futuna
Hong Kong	Micronesia		Taiwan	

### Zone 3 – US & Canada

Canada	USA	United States Minor Outlying Islands
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### Zone 4 – UK & Europe\*

Albania	Denmark	Ireland	Norway	Spain
Austria	Estonia	Italy	Poland	Sweden
Belgium	Finland	Kosovo	Portugal	Switzerland
Bosnia and Herzegovina	France	Malta	Romania	Türkiye
Brazil	Germany	Montenegro	Russian Federation	Ukraine
Bulgaria	Greece	Myanmar (Burma)	Serbia	United Kingdom
Cyprus	Hungary	Netherlands	Slovakia	
Czech Republic	Iceland	North Macedonia	South Africa	

\* Some countries or destinations outside of Europe fall into Zone 4 for rates determination, such as Russia and South Africa. Refer to the international zone guide for more information [auspost.com.au/sending/send-overseas/international-zones](https://auspost.com.au/sending/send-overseas/international-zones).

### Zone 5 – Rest of World

Afghanistan	Congo (Democratic Republic)	Guinea-Bissau	Moldova	Saudi Arab
Algeria	Congo (Republic)	Guyana	Mongolia	Senegal Seychelles
Angola	Costa Rica	Haiti	Montserrat	Sierra Leone
Anguilla	Cote d'Ivoire	Holy See	Morocco	Somalia
Antigua and Barbuda	Croatia	Honduras	Mozambique	Sudan
Argentina	Cuba	Iran	Namibia	Suriname
Armenia	Curacao	Israel	Nicaragua	Syria
Aruba	Djibouti	Jamaica	Niger	Tajikistan
Azerbaijan	Dominica	Jordan	Nigeria	Tanzania
Bahamas	Dominican Republic	Kazakhstan	Oman	Togo
Bahrain	Ecuador	Kenya	Panama	Trinidad and Tobago
Barbados	Egypt	Kuwait	Paraguay	Tunisia
Belarus	Eswatini	Kyrgyzstan	Peru	Turkmenistan
Belize	Ethiopia	Latvia	Puerto Rico	Turks and Caicos Islands
Benin	Falkland Islands (Malvinas)	Lebanon	Qatar	Uganda
Bermuda	Faroe Islands	Lesotho	Reunion	United Arab Emirates
Bhutan	French Guiana	Liberia	Rwanda	Uruguay
Bolivia	Gabon	Libya	Saint Helena, Ascension and Tristan da Cunha	Uzbekistan
Burkina Faso	Gambia	Liechtenstein	Saint Kitts and Nevis	Bolivarian Republic of Venezuela
Burundi	Georgia	Lithuania	Saint Lucia	Virgin Islands (British)
Cameroon	Ghana	Luxembourg	Saint Martin (French part)	Virgin Islands (US)
Cape Verde	Gibraltar	Madagascar	Saint Pierre and Miquelon	Yemen
Cayman Islands	Greenland	Malawi	Saint Vincent and the Grenadines	Zambia
Central African Republic	Grenada	Malaysia	Sao Tome and Principe	Zimbabwe
Chad	Guadeloupe	Mali		
Chile	Guatemala	Martinique		
Colombia	Guinea	Mauritania		
Comoros		Mauritius		
		Mexico		

The above countries together account for the majority of outgoing international mail. For complete country zoning information ask at your local Post Office or visit [auspost.com.au/sending/send-overseas/international-zones](https://auspost.com.au/sending/send-overseas/international-zones).